

**Certified Snow Professional (CSP) CEUs for GLTE 2020 *(Sessions must be viewed live in order to receive credit)***

<b>Session Date</b>	<b>Session Time</b>	<b>Session Title</b>	<b>Session Track</b>	<b>Credits &amp; Categories</b>
Tuesday, January 26	8:00-8:50a	Build Your Brand with Five-Star Customer Service	Business	1 CSP CEU
	9:00-9:50a	Dealing with Change and Letting Go of Fear	Business	1 CSP CEU
	10:00-10:50a	Are You Digitally Relevant? Marketing Your Green Industry Business	Business	1 CSP CEU
	11:00-11:50a	State of the Industry	Business	1 CSP CEU
	1:00-1:50p	Team is a 4-Letter Word	Business	1 CSP CEU
	2:00-2:50p	Keeping Good People Longer	Business	1 CSP CEU
	3:00-3:50p	Implementing Systems that Boost Profit	Business	1 CSP CEU
	4:00-4:50p	Retaining Your Clients Forever	Business	1 CSP CEU